



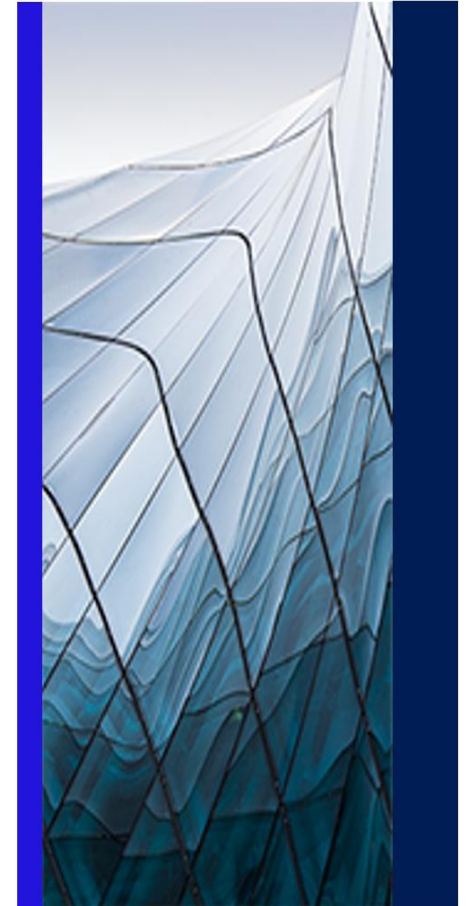
Quantifying Vulnerability and Risk: Case Studies in Resilience

***AMONTario Climate Change &
Asset Management Conference***

March 23, 2021

Welcome

- Introductions
- Drivers and the “ESG Tsunami”
- Project Examples
 - Melbourne Water
 - JEA - community owned electric, water, sewer utility (Jacksonville)
 - Washington DC Department of Transport
- Common processes in risk & vulnerability assessments



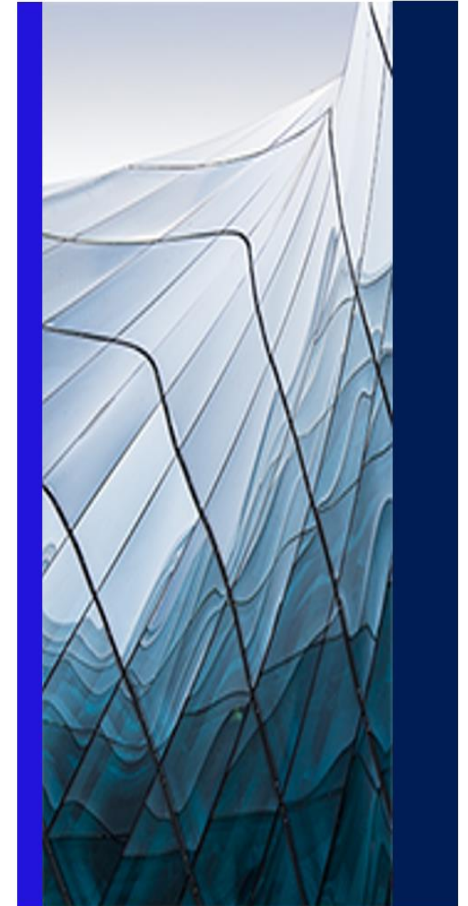
Workshop Strategy

Three modes

Presentations

Polls and
Discussion of
Results

Questions &
Answers



Drivers and the “ESG Tsunami”



Financial Sector has determined so called long-term non-financial risks, are financial risks.

- Investors
- Creditors
- Insurers

Managing threats and vulnerabilities, is top of mind in financial decisions.

- Investors diversify risk
- Creditors set interest rates
- Insurers evaluate premiums

Poll #1

➤ What is your organization's primary driver for considering climate vulnerability risk and resilience?

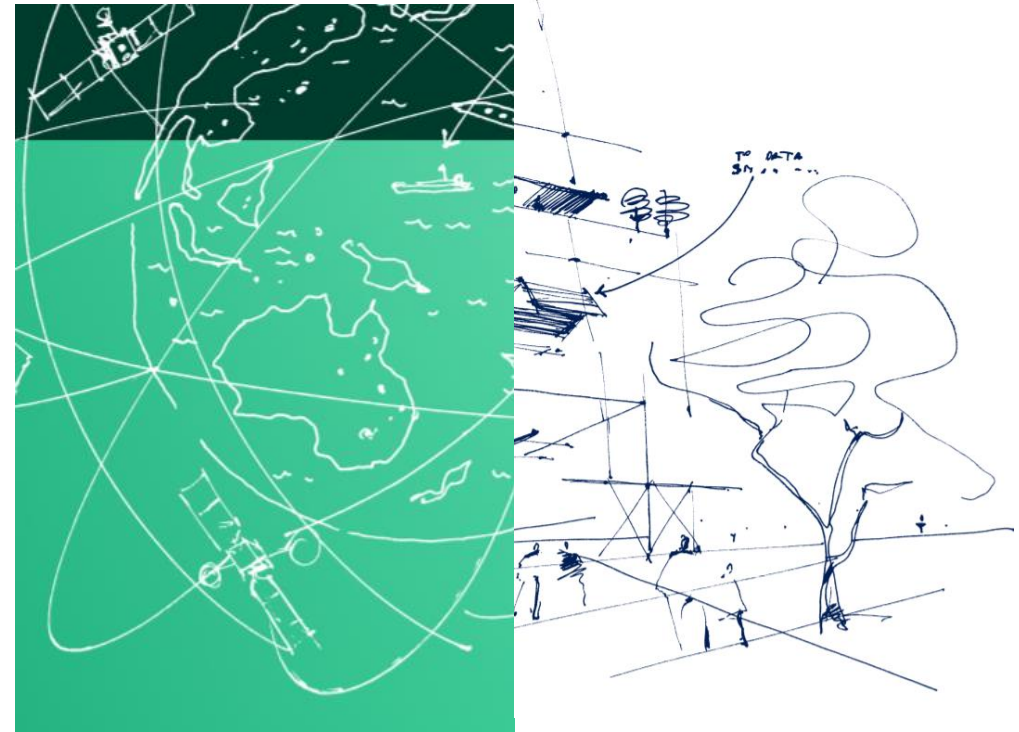
- ☐ Legislative or Funding Requirements
- ☐ Maintaining Levels of Service
- ☐ Financial Costs
- ☐ Disclosure Expectations
- ☐ Legal Risks or Liabilities

We have investors, creditors, and insurers too...

Lately we have become our own client.

Walk our talk!

- [Integrated Annual Report for Stakeholders](#)
- [Climate Commitments](#)
- [Climate Risk Health Check](#)



Resiliency in action

Dive into three projects

- Melbourne Water
- JEA - community owned electric, water, sewer utility (Jacksonville, FL)
- Washington DC Department of Transport

Themes

- View into assets outside of Canada
- Similarities in approach underlying each project
- Scalable: from single asset > larger infrastructure > to a portfolio of assets.



Case Study 1

Craig Clifton

Global Technology Leader, Resilience and Climate Change

A case study in building resilience in municipal infrastructure - Melbourne, Australia

March 23, 2021

Poll #2

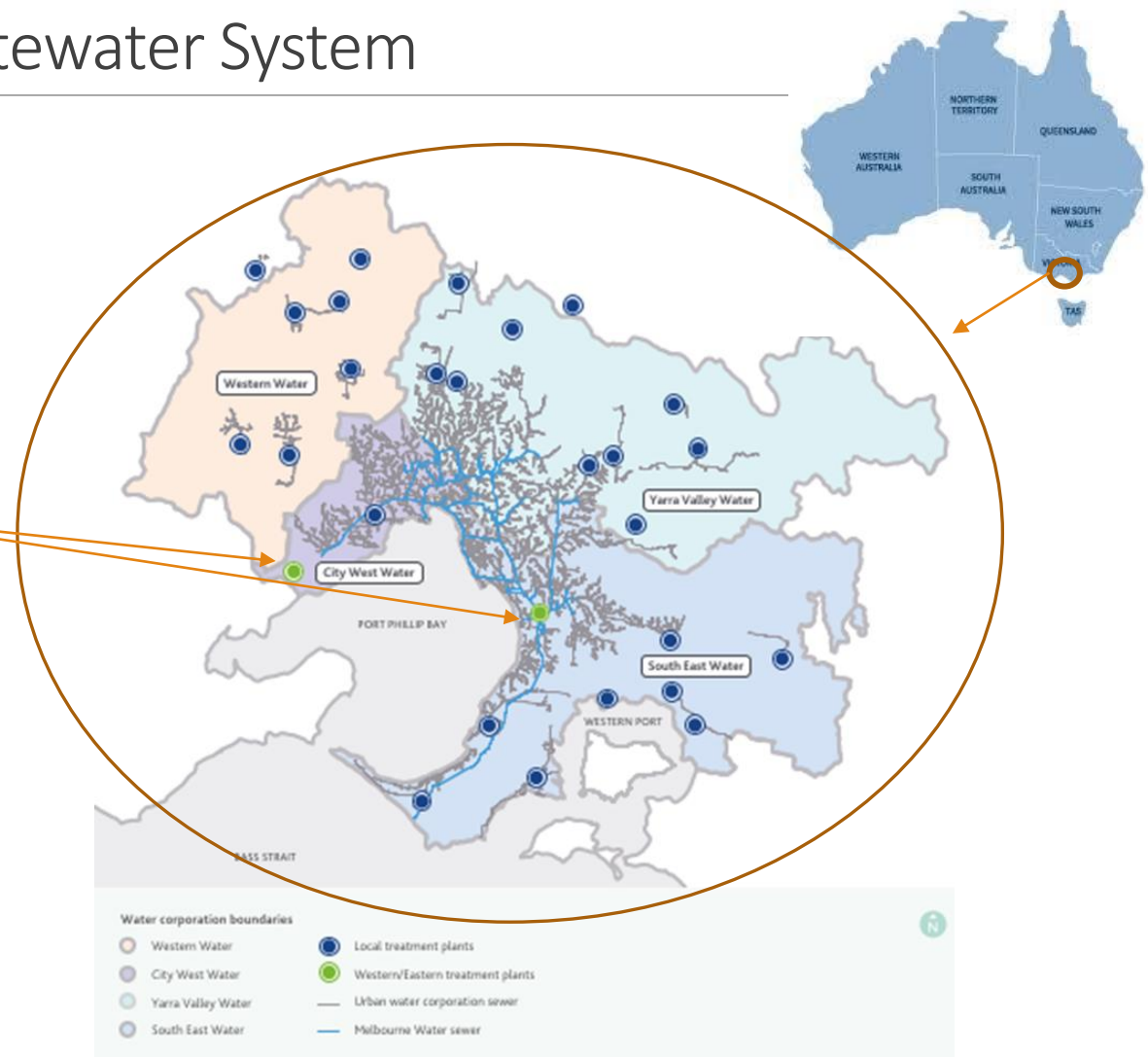
- What types of “resilience risk” keep you awake at night?
- ☐ Natural Hazards
 - ☐ Malevolent Acts
 - ☐ Climate change (projected future climate hazards)
 - ☐ All of the above

Overview

- An overview of Melbourne's wastewater system: an overview
- Imperatives for resilience
- Resilience concepts and their application in water and wastewater systems
- Benefits of adding resilience to risk
- Case study: Melbourne's Western Treatment Plant
- Imperatives for resilience revisited

Melbourne's Wastewater System

- System established in 1890s to protect public health and the environment for the people of Melbourne
- Melbourne Water (MW):
 - Provides “bulk” wastewater services to retail water businesses
 - Operates two large wastewater treatment facilities - Western and Eastern Treatment Plants (WTP, ETP)
 - Maintains trunk sewer network
- Retail water businesses
 - Operate smaller treatment plants
 - Mainly independent of MW although some dispose of effluent to MW's ETP outfall
- Sewerage system services
 - Population of ~5 million
 - Urban area of ~10,000 km²



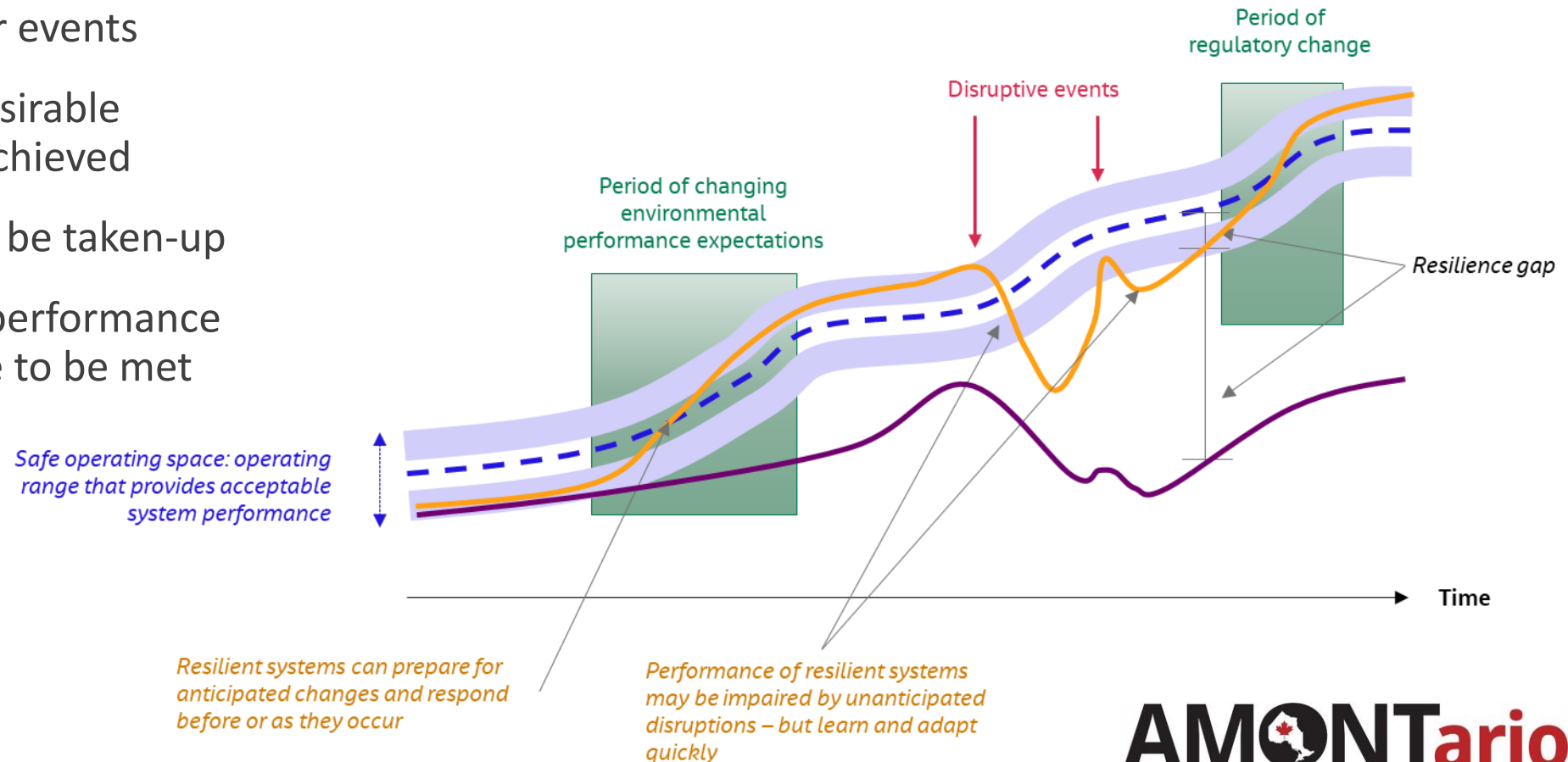
Imperatives for resilience

- Melbourne is changing rapidly:
 - Population changes, urbanisation, climate change
 - Increasing likelihood of disruptive events
 - Decisions are required to renew/build sewerage and water supply infrastructure
- Affordability of water and wastewater services (and other utilities) is critical to government and pricing regulator
- Going beyond just 'least cost' solutions and *just enough, just in time* decisions:
 - Removes the 'shock absorbing' capacity of the system
 - Reduces future options
 - Increases long-term cost
- Continuing with BAU will erode system resilience and create risks that are *not fully understood, explicitly disclosed or adequately considered*
- Incremental change will not meet the scale of future challenges or capture opportunities



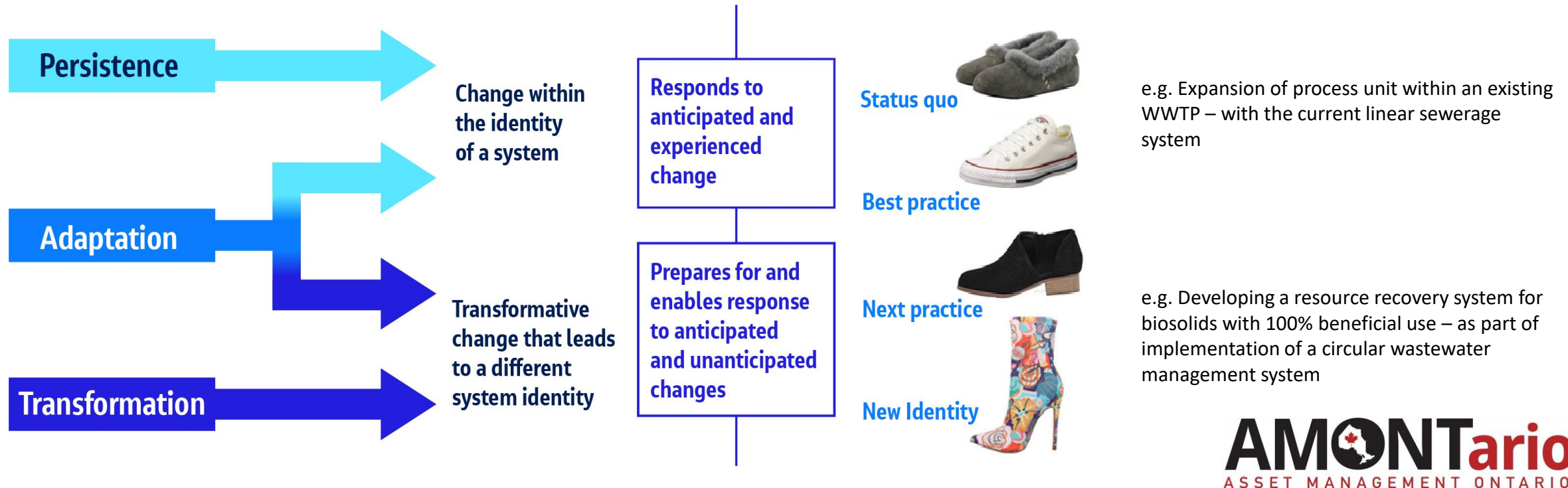
What would a resilient system look like?

- Prepared for, able to withstand and then recover and learn from disruptive trends or events
- Change toward desirable outcomes can be achieved
- Opportunities can be taken-up
- Changing system performance objectives continue to be met

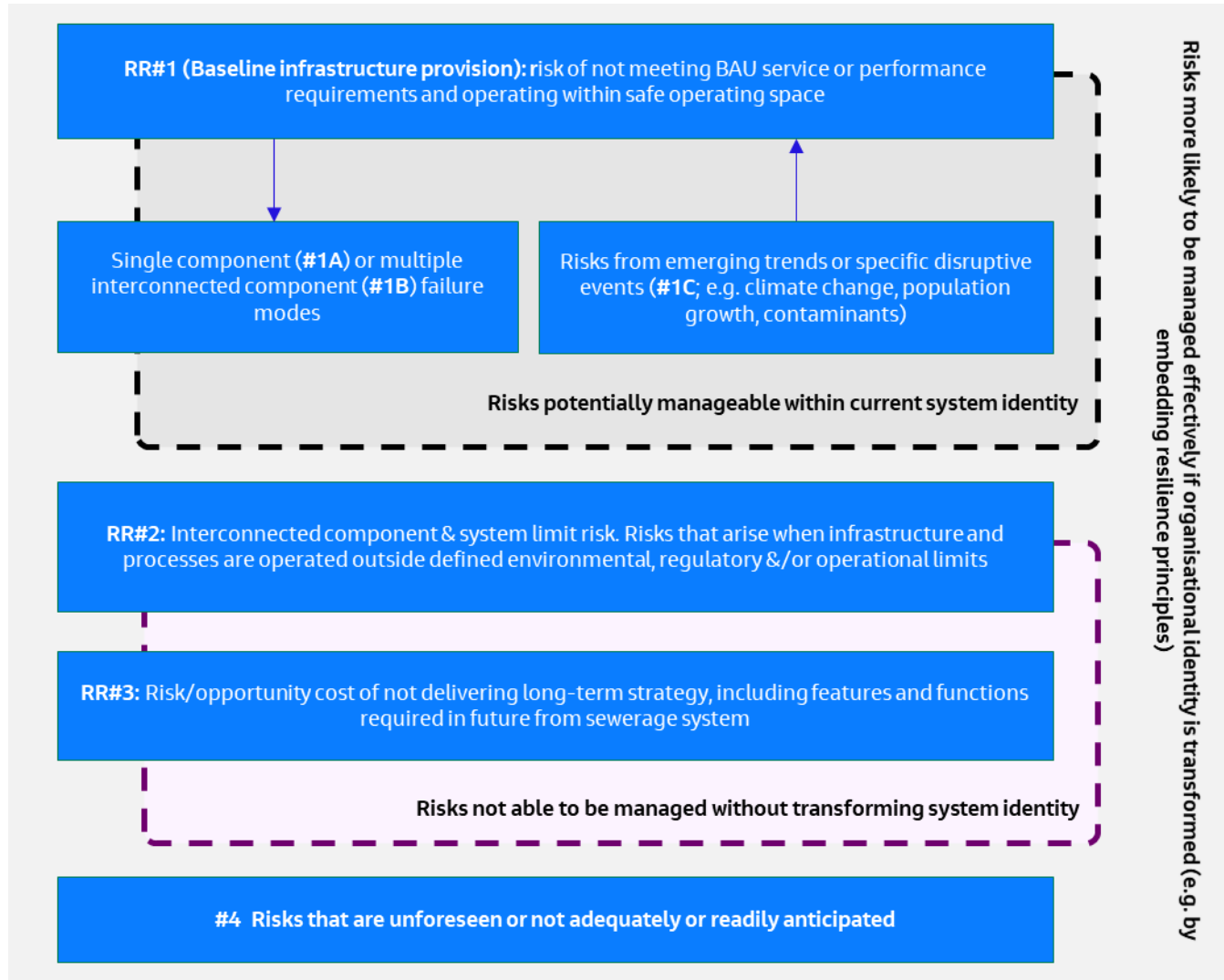


What would a resilient system look like?

- Ability to **persist, adapt or transform** at any given point in time
- Build on the strong culture of risk management and extend this to resilience
- Including resilience will increase the safe operating space
- Focusing on risk alone will narrow the safe operating space as we focus on maintaining the status quo



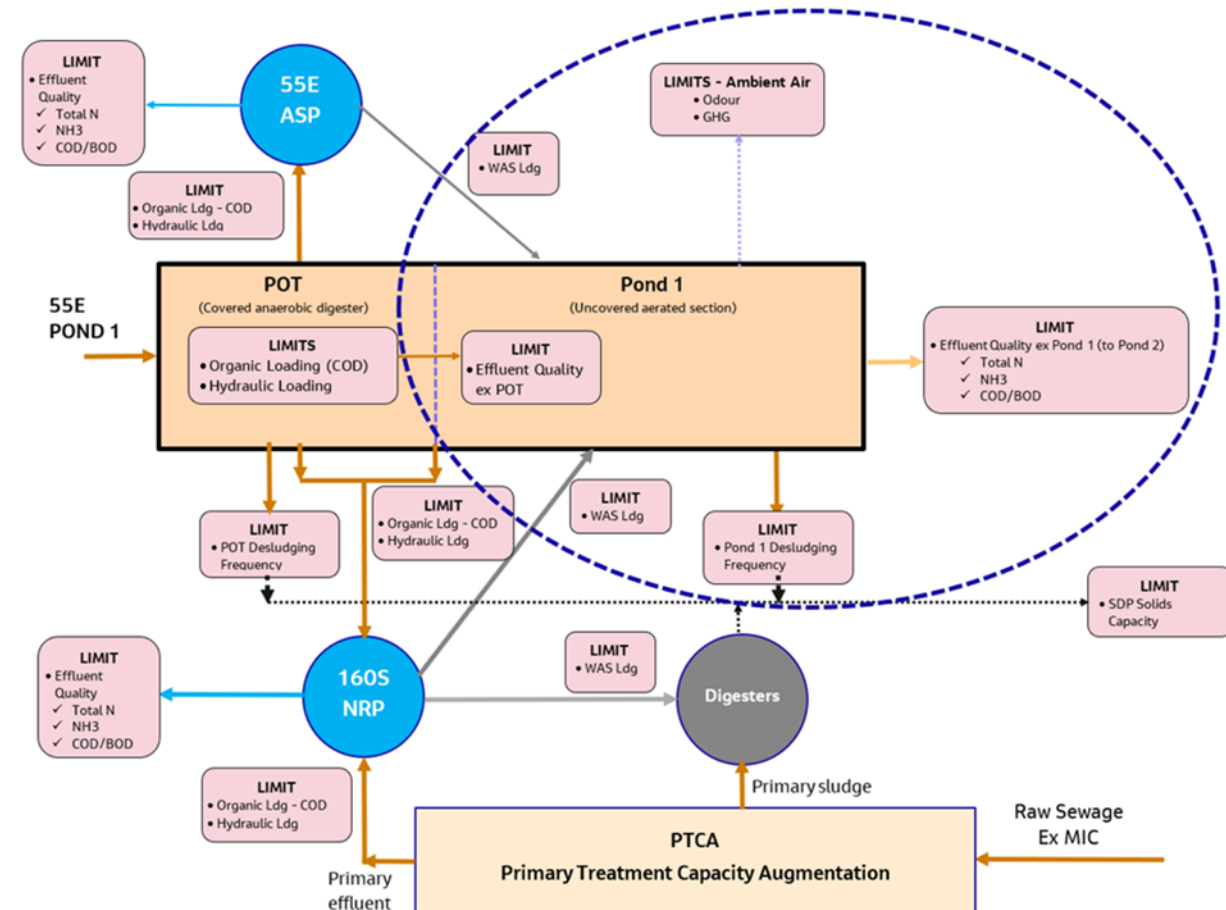
Resilience risks



- **RR#1:** BAU risk management – providing infrastructure to meet current and anticipated regulatory obligations and customer service requirements.
 - **A)** *baseline growth*
 - **B)** *Compounding concurrent failures*
 - **C)** *Emerging slow moving foreseeable factors, e.g. climate change*
- **RR#2:** Arise when interconnected system limits are approached or exceeded without being recognised or planned for
- **RR#3:** Opportunity cost from not delivering on long-term strategy
- **RR#4:** Risks that are difficult to foresee or anticipate and rely on organisational resilience

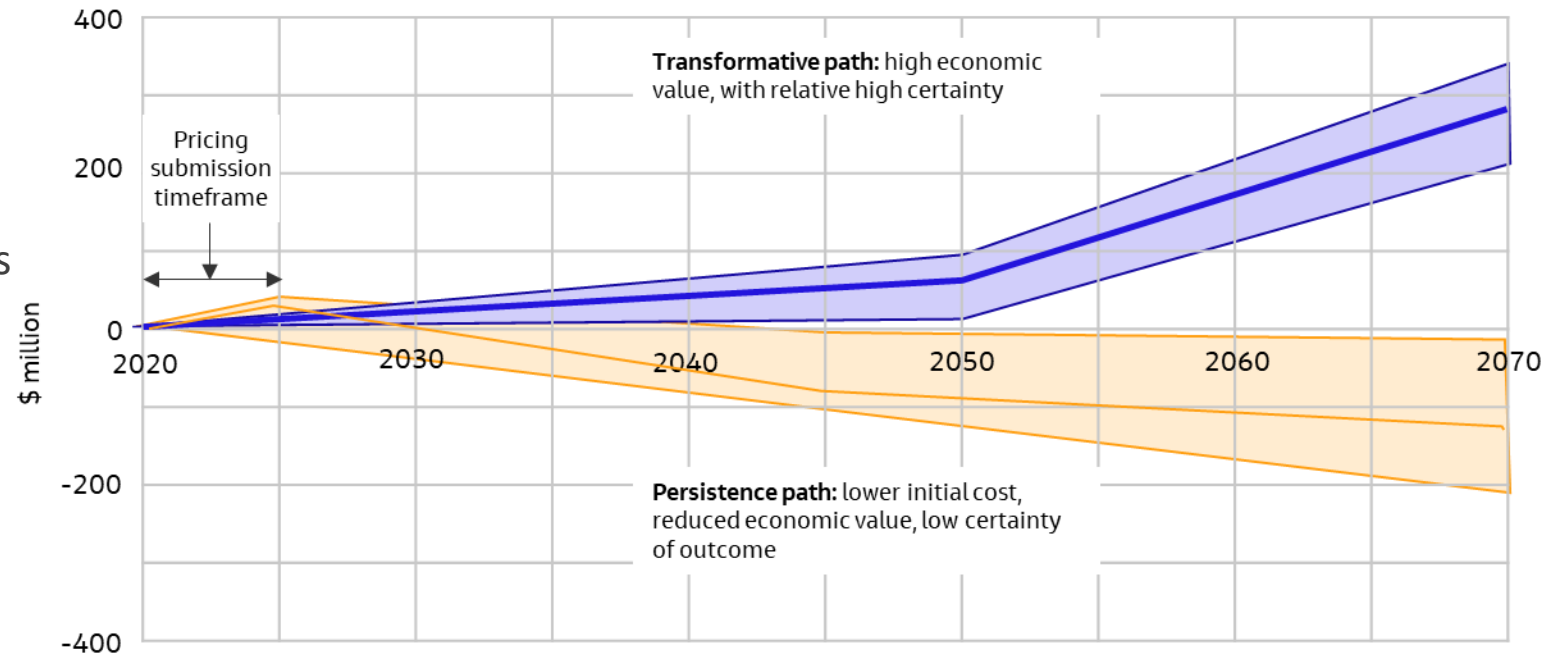
The benefits of adding resilience to risk

- Creates a broader systematic view
- Allows us to acknowledge the inherent complexity and inter-dependencies in the sewerage system
- Supports the shift from just enough, just in time to systemic longer term decision making
- Enables an alternative and broader view of risk and opportunities
- Brings previously undisclosed or inadequately disclosed risks to attention of decision-makers



An economic case for resilience

- Persistence pathway – least cost, just enough-just in time:
 - Risk response deferred - lower initial cost
 - Reduced long-term economic value as risk & risk costs realised
 - Higher uncertainty of outcomes
- Transformation path:
 - May lead to higher initial costs as investments are made to address risk
 - Building resilience provides better long-term value
 - Improves certainty of outcome
- Five-year regulatory pricing reviews may not capture the bigger picture until its too late



Expected value ~ Best case value × Probability of best outcome + Worst case value × Probability of worst outcome

Conceptually: low resilience/persistence pathway compared with high resilience/transformation pathway

- Bigger difference between best and worst case outcome
- Best case outcome poorer
- Higher likelihood of worst case outcome

Conclusion: why invest for resilience?

➤ Change and uncertainty are the only certainties:

- Population, urbanisation, climate change, environmental regulation, pandemic etc.
- Increasing likelihood of disruptive events and chronic stresses
- Legacy infrastructure is aging and resilience is being eroded

➤ Affordability of utility services is critical to governments – adds to pressure for underinvestment

➤ Least cost/persistence solutions and *just enough, just in time* decisions:

- Removes the ‘shock absorbing’ capacity of the system – flexibility, redundancy
- Systems operate close to or outside their safe operating space
- No pathway from tactical/operational planning to achievement of long-term vision/opportunities
- Increases long-term cost

➤ Continuing with BAU creates risks that conventional risk management frameworks are not necessarily set up to consider – and so are *not fully understood, explicitly disclosed or adequately considered*

➤ Transformative investment often required to meet the scale of future challenges and to connect long-term vision with tactical and operational planning



Acknowledgements



Clare McAuliffe



David Lynch, Lucas van Raalte



Paul Ryan

Questions & Answers

A case study in building resilience in municipal infrastructure - Melbourne, Australia

March 23, 2021

Discussion Questions

- What types of “resilience risk” keep you awake at night?
- To what extent does “least cost – just enough – just in time” define how your organisation invests in its assets?
- If your organisation has been able to invest for resilience in its assets, what has driven this?

Discussion Questions

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- To what extent does “least cost – just enough – just in time” define how your organisation invests in its assets?
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Case Study 2

Enrique Lopezcalva

Global Practitioner Water Resources & Resilience

JEA System Resilience Plan: Climate Adaptation for a Coastal Florida Water/Wastewater Utility

March 23, 2021

Jacobs

Challenging today.
Reinventing tomorrow.

The project assessed climate change vulnerability & risk and developed specific capital improvement recommendations for the water & wastewater systems



Hurricane Matthew (2016)

Acknowledgements to JEA staff and main Jacobs project leads:



Laurens van der Tak, PE

➤ Americas Water Resilience Director
Laurens.vandertak@jacobs.com



Jason M. Bird, CFM

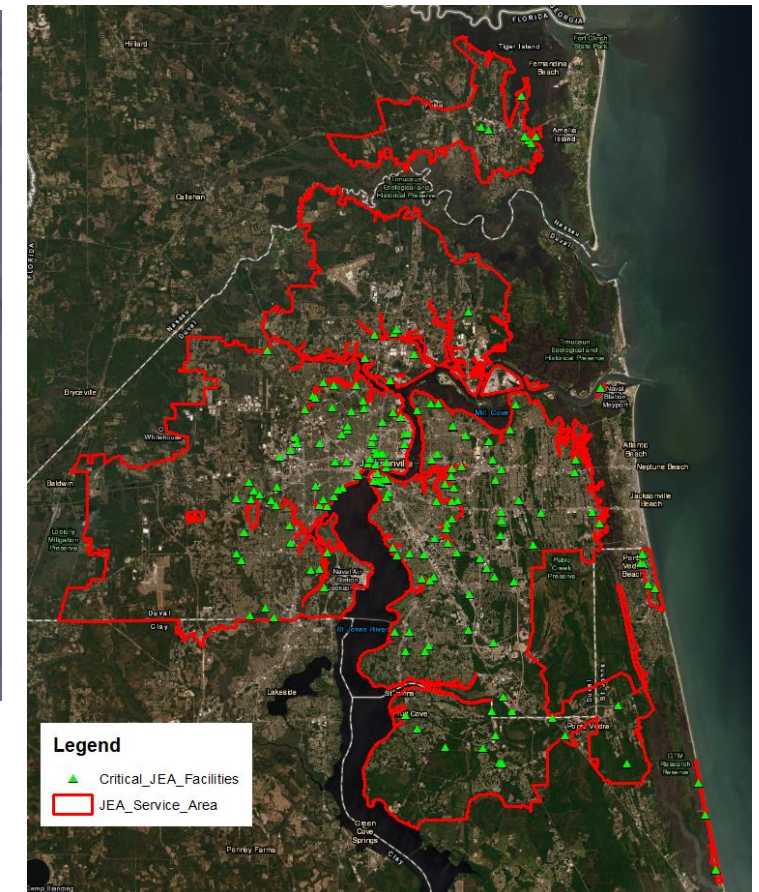
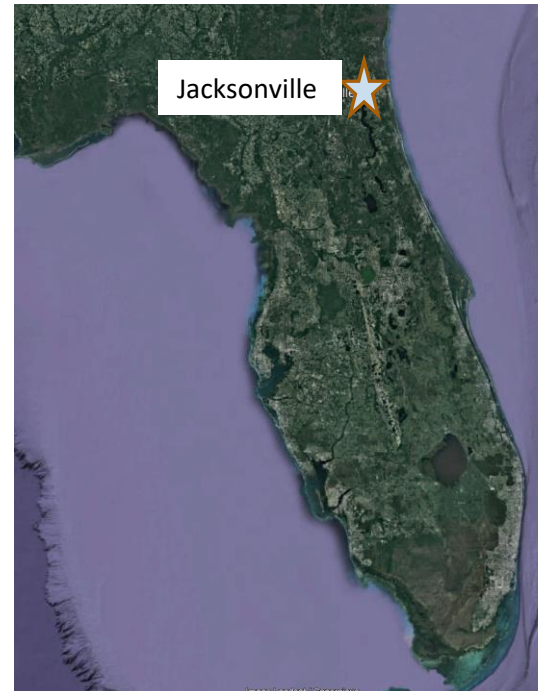
➤ Florida Resilience Practice Leader &
➤ US South Water Resources Solutions Leader
➤ United Nations ARISE US Network Chair
Jason.Bird@jacobs.com



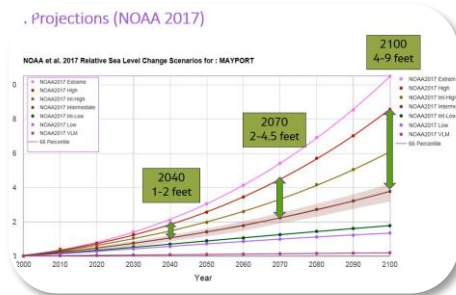
Hurricane Irma (2017)

JEA operates over 1,700 Facilities across a 4-County Region with nearly 500,000 Customers in Northeast Florida

- Water Reclamation Facilities: 11
- Wastewater Pump Stations: 1,400
- Water Treatment Plants: 38
- Potable Wells: 150
- Chilled Water Plants: 4



JEA's Resiliency Program Activities



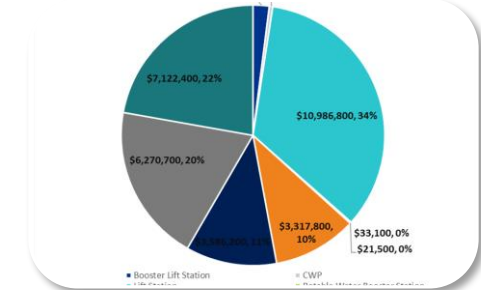
**Establish Future
Extreme Weather
Scenarios**



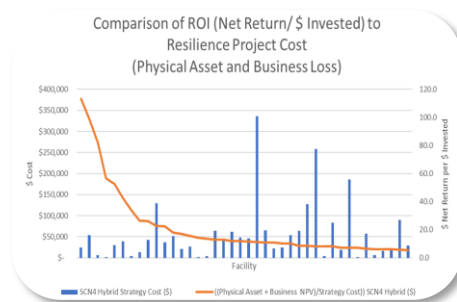
**Vulnerability
Assessment & Risk
Analysis**



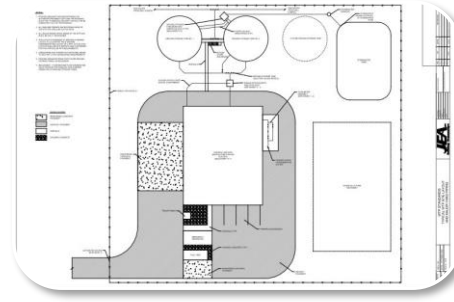
**Develop Mitigation &
Adaptation Strategies**



**Economic Cost-Benefit
Analysis**



Prioritize Strategies



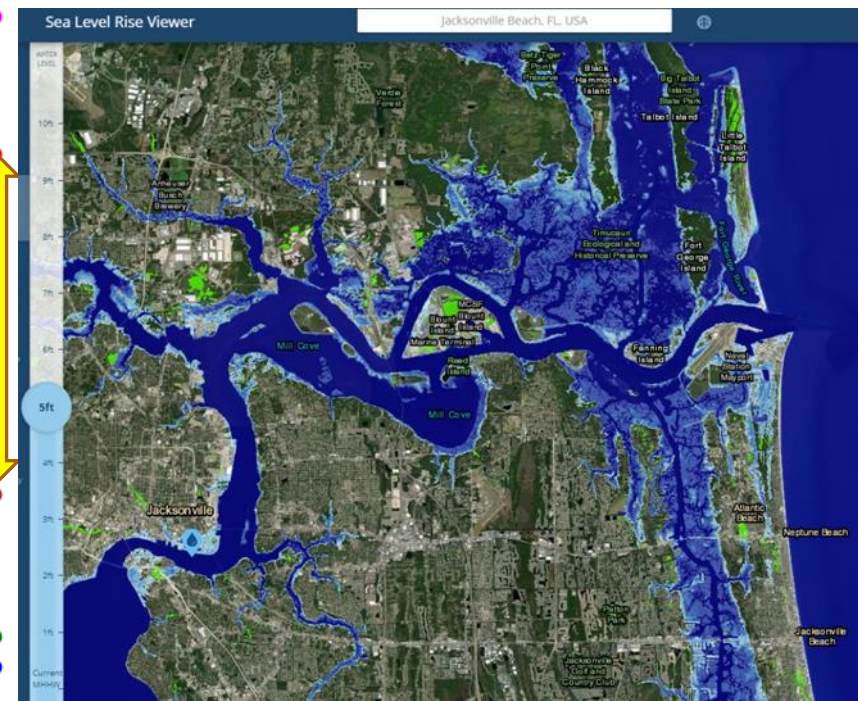
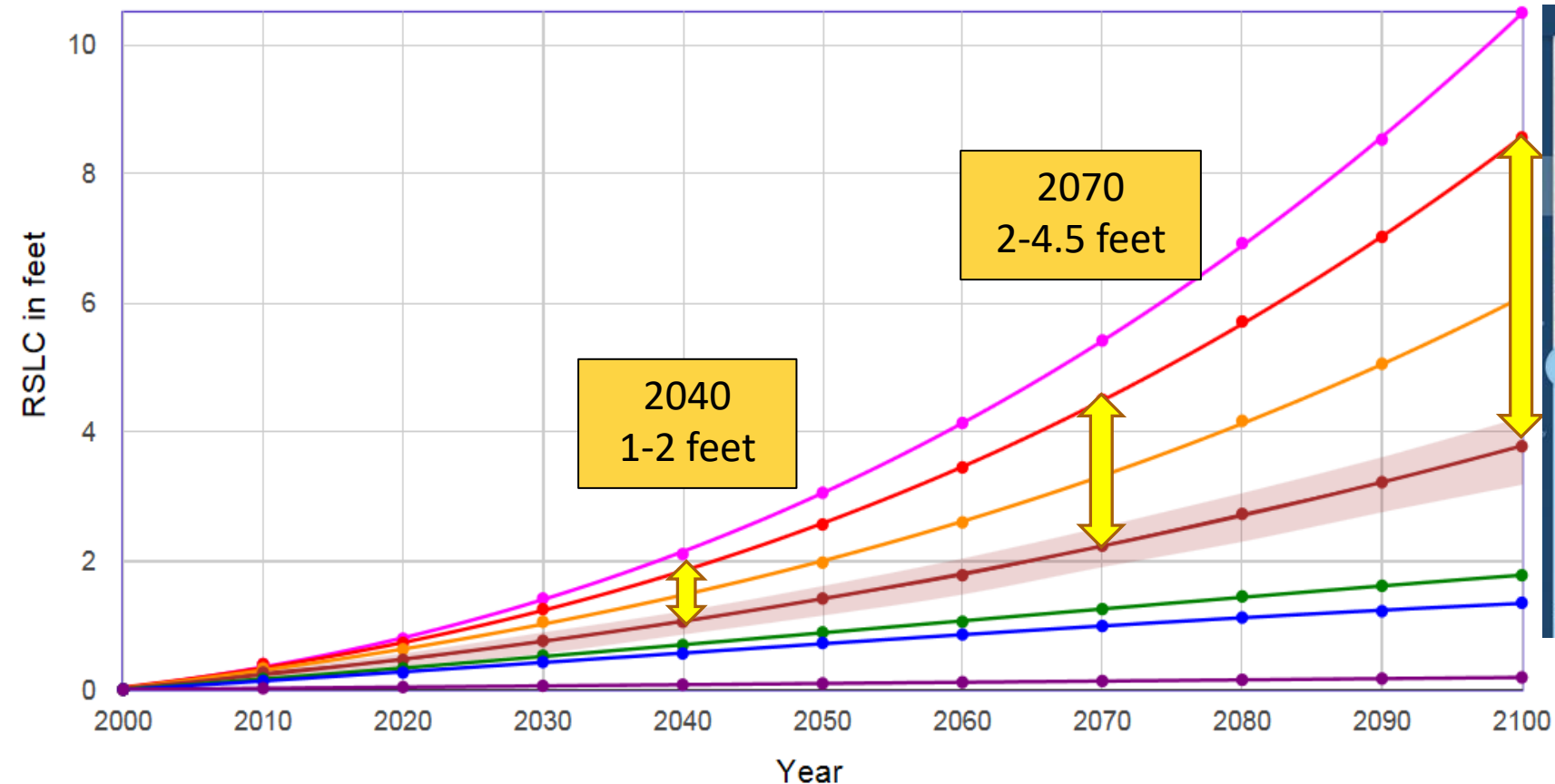
**Update Design and
Construction
Standards**



**Develop Resilience
Plan &
Implementation
Roadmap**

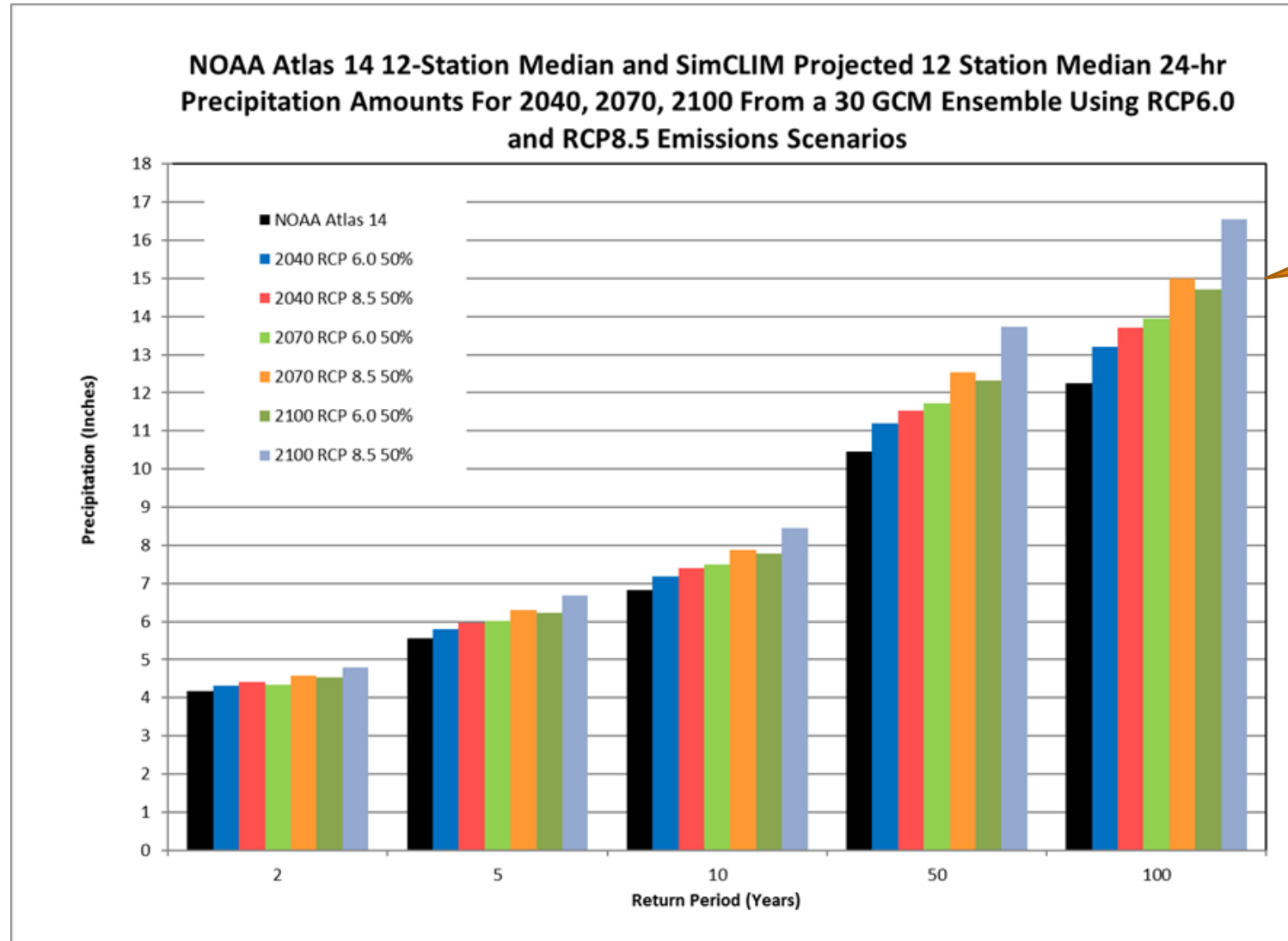
Sea Level Rise (SLR) Projections (NOAA 2017)

NOAA et al. 2017 Relative Sea Level Change Scenarios for : MAYPORT



Rainfall Intensity Duration Frequency Projections

Median of Global Climate Model Projection Ensemble



100-yr 24-hr rainfall expected to increase by 8% to 35% from 2040 to 2100

100-year Storm: Base Scenario versus Scenario 4 2070, Rain (higher emissions – RCP8.5), SLR (NOAA High) and Storm Surge

Facilities in Floodplain

All JEA Facilities:

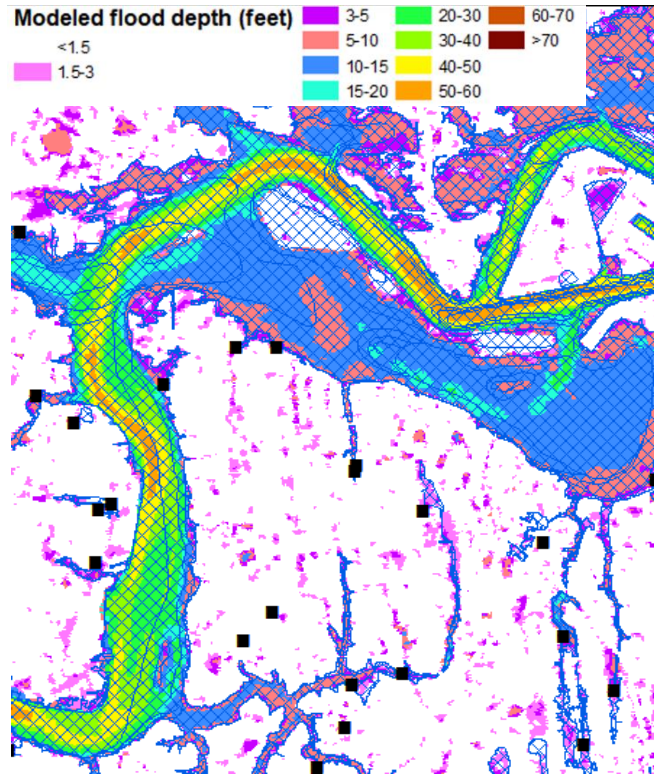
Current: 210 (12.6%)

Scenario 4: 390 (22.9%)

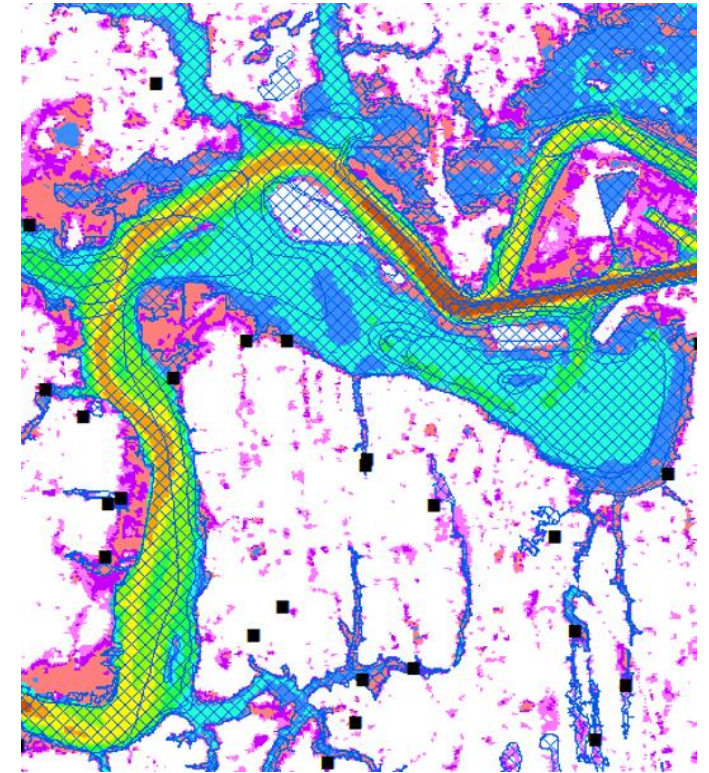
Priority JEA Facilities:

Current: 90 (50%)

Scenario 4: 118 (65%)



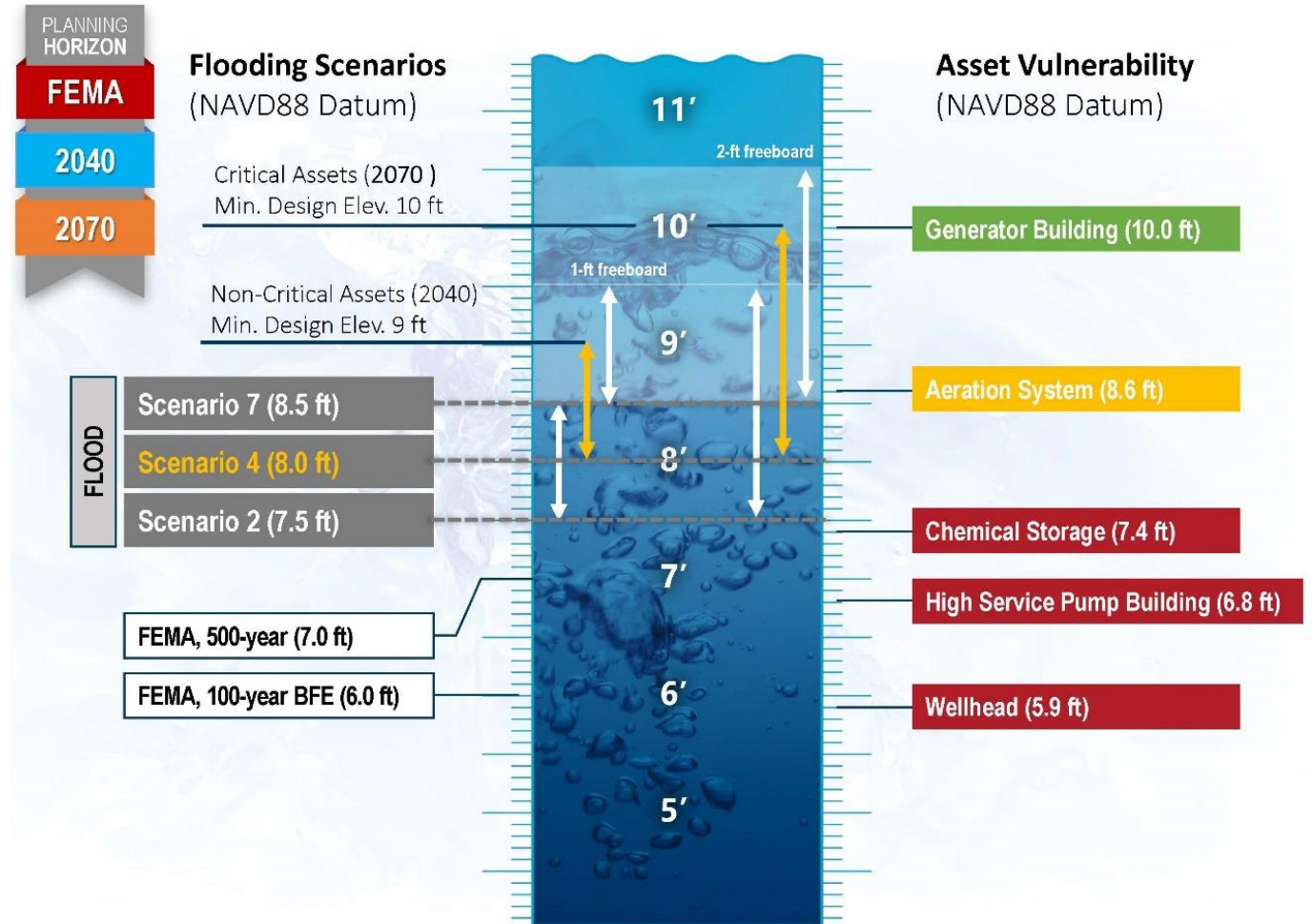
Baseline: 100 year



Scenario 4, 2070: 100 year
(RCP8.5, NOAA High)

Key Insight: Asset Level Flood Vulnerability is more valuable than a facility-wide application of DFE¹

- Determine flood pathways and lowest point of impact.
- Identify all assets at risk below selected DFE.
- Quantified vulnerability of assets and facilities for comparison.
- Evaluate Level of Service (LOS) of all exposed assets based on criticality.
- Compare to Design Flood Elevations (DFE) from flood modeling.



¹Design Flood Elevation

Adaptation Strategies: all on the table, including temporary deployable solutions

- For high LOS assets at risk of flooding today, focused on three categories:
- Elevating,
- Hardening and
- Perimeter Barriers
- For individual assets and asset groups, i.e. buildings.
- Building-level strategy for at risk buildings preferred over asset level strategies



Temporary Movable Barriers



Source: www.floodstopbarrier.com



Source: <http://usfloodcontrol.com/tiger-dam-products/>



Manual Flood Panels/Gates



Source: www.floodbarriers.com



Source: www.floodpanel.com

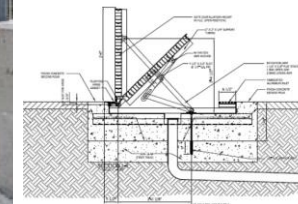


Source: www.floodcontrolinternational.com

Automated Flood Gates



Source: www.floodcontrolinternational.com

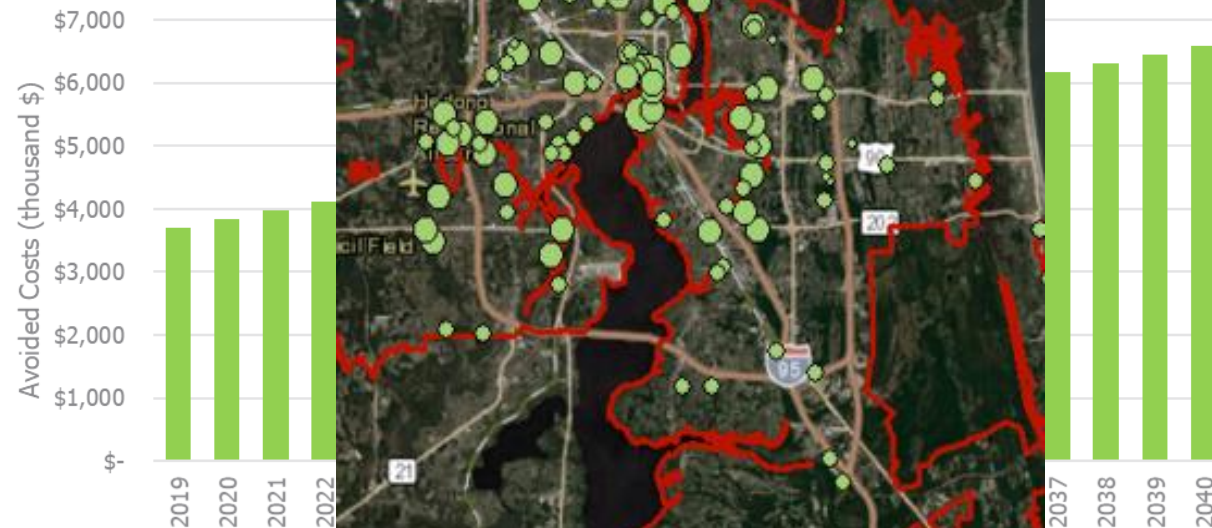


Source: www.floodbreak.com

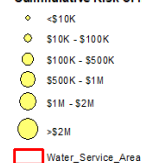


Key Insight: Explicitly account for the evolution of monetized risk: it increases over time because exposure increases over time

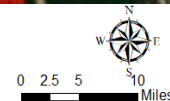
$$\sum_{i=2019}^{2040} \text{Annual Risk}$$



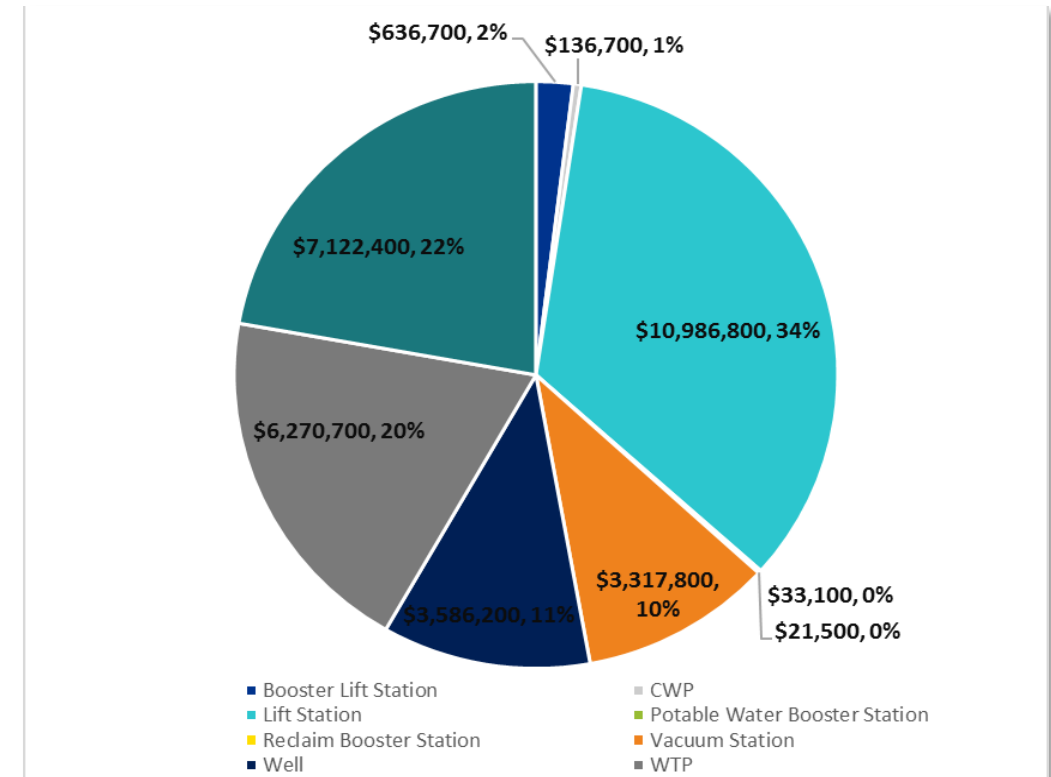
Legend
PW, Wells and CW Facilities
Cumulative Risk of no action (\$)



Potable Water and Chilled Water
Facilities Analyzed for Cumulative
Risk of No Action

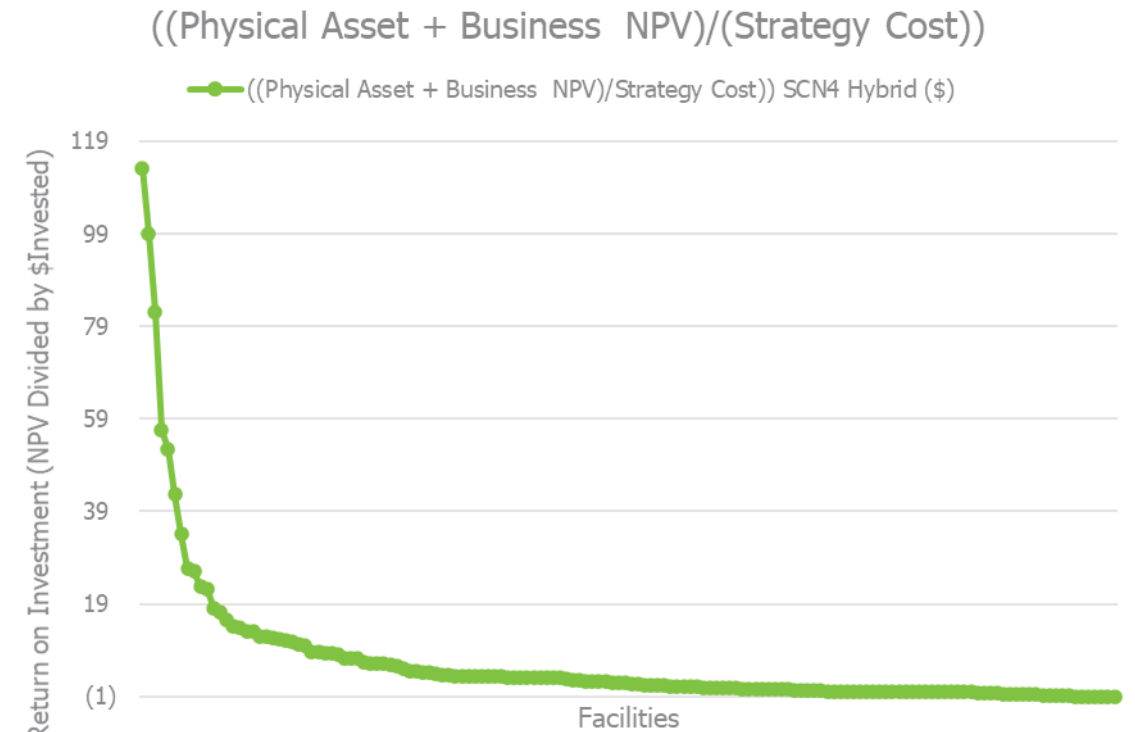
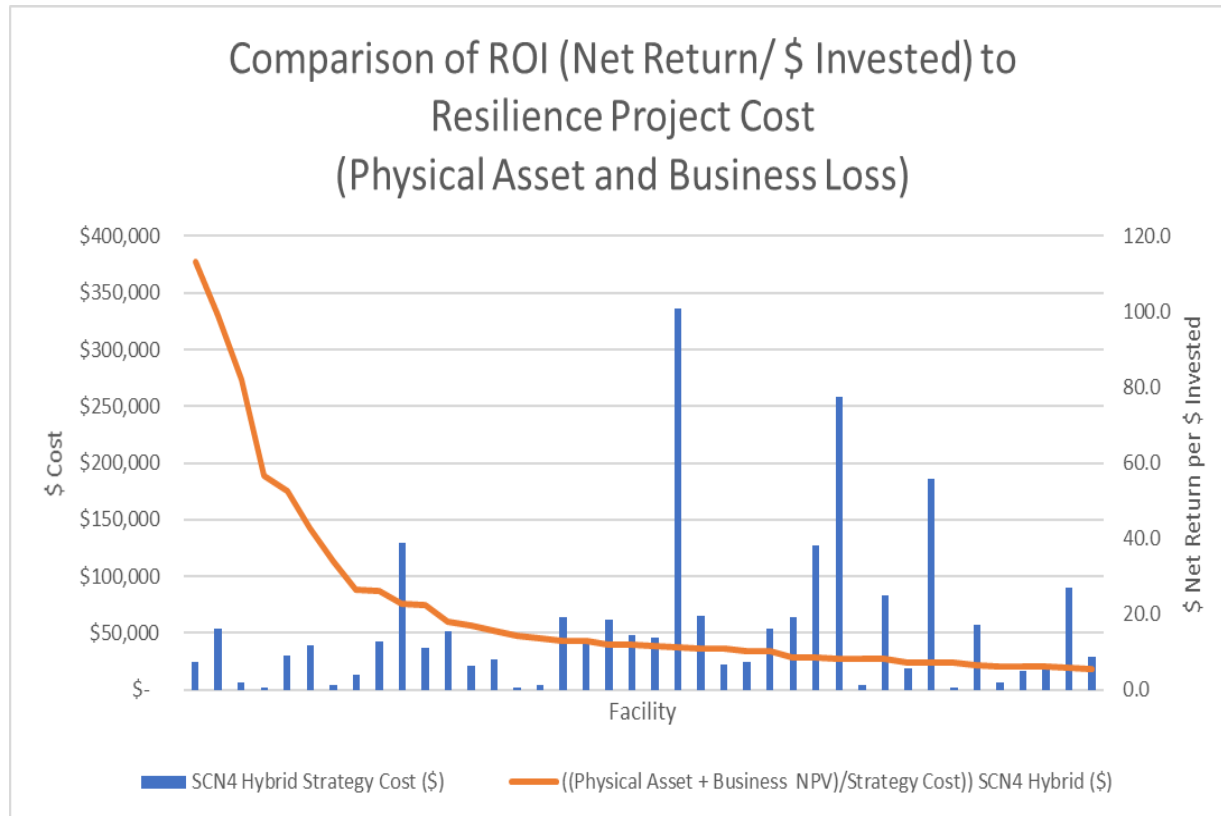


JACOBS
JEA



Total Monetized Risk by Facility Type

Key Insight: Facility Resilience Investments Prioritized Based on Both Monetized Risk and Cost/Benefit (Return on Investment)



Additional Insights & Lessons Learned

- Climate-based scenario planning including coastal and riverine flood modeling is essential to bracket risk.
- Inclusion of both direct and indirect (avoided risk costs) to capture full strategy benefits.
- Return on investment (ROI) justifies proactive resilience investment.
- Building operational resilience requires strong leadership, forward looking policy, design guides, staff training and communication plan.

Questions & Answers

JEA System Resilience Plan: Climate Adaptation for a Coastal Florida Water/Wastewater Utility

March 23, 2021

Case Study 3

Enrique Lopezcalva
Global Practitioner Water Resources & Resilience

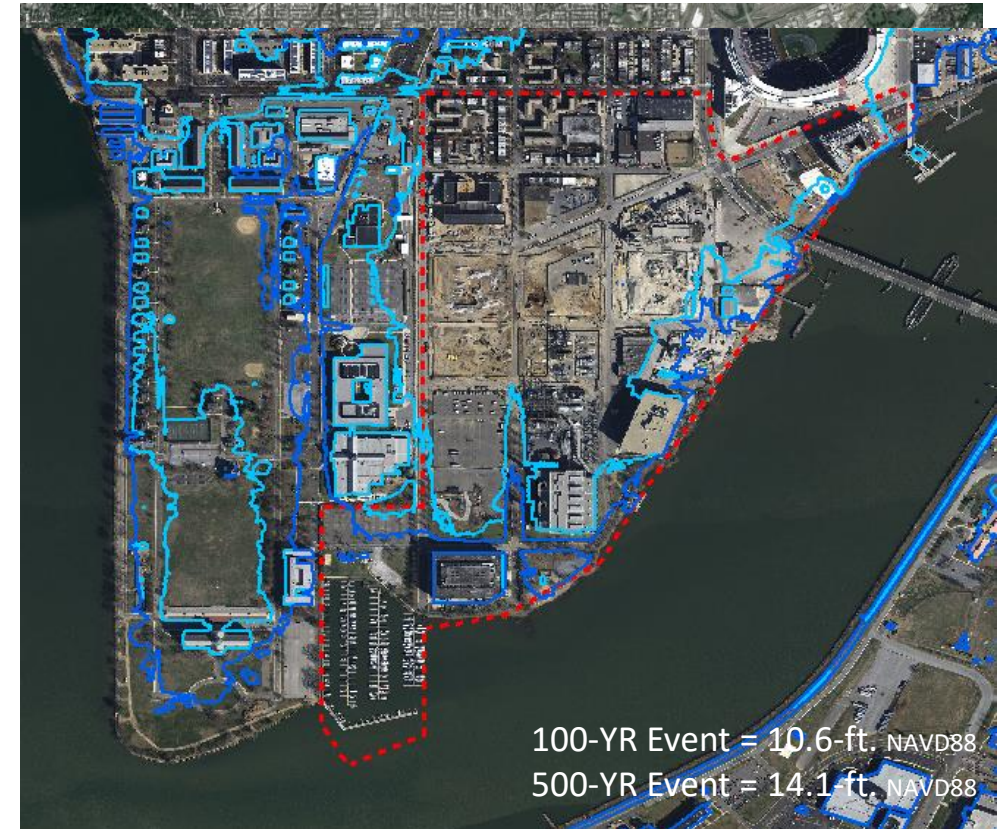
***Riverine Flood Resilience in an Urban Environment –
Buzzard Point Floodplain Feasibility Study
Washington DC District Department of Transportation***

March 23, 2021

Riverine flood exposure from the Potomac and Anacostia rivers in Washington DC is projected to increase in the future, impacting vibrant new development areas

District Department of Transportation Objectives:

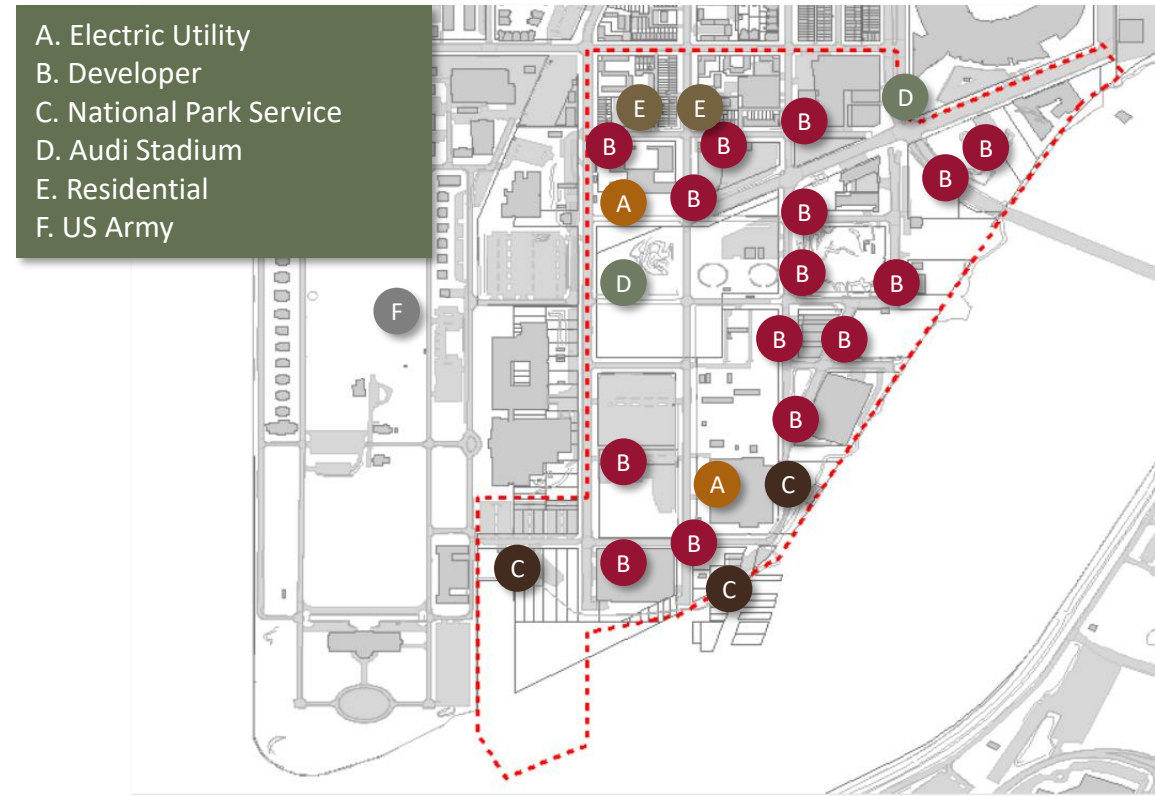
- Determine appropriate base flood elevation to protect public infrastructure in the study area
- Develop conceptual mitigation strategies for study area
- Lay the groundwork for future environmental approvals and permitting requirements
- Develop feasibility study geotechnical, roadway, and landscaping criteria
- Define environmental compliance requirements and perform assessment of potential impacts



Preliminary Results from
Existing Conditions Hydraulic Model

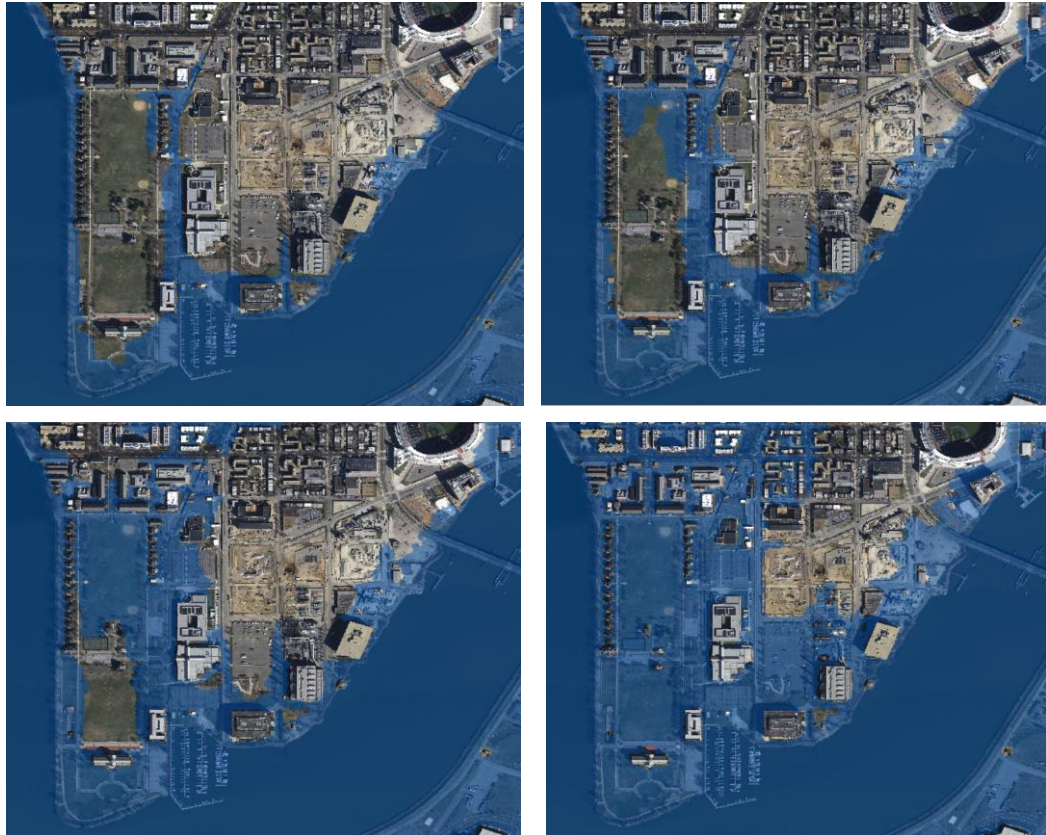
Multiple land ownership and land function in addition to transportation infrastructure and assets

- Multiple institutional stakeholders engaged
- Private parties will be engaged in further planning efforts
- Solutions to explore need to account for land ownership, right of way, required easements
- Flood exposure is multi-sector, multi-stakeholder



Conducted hydrodynamic modeling, combining coastal model (Potomac and Anacostia rivers are tidal) and riverine models

Multiple Scenarios Modeled – Agreement on Scenarios is Key!



Identify Vulnerabilities to Specific Existing & Future Assets – Agreement on which assets is key!

Key Insight: Technical details matter in different degrees to different stakeholders
– need to engage agencies with the information that they care about

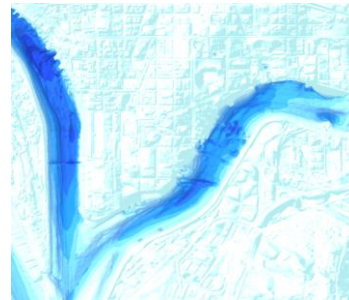
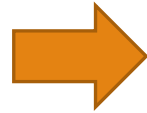


2018 LiDAR (Ground Points)

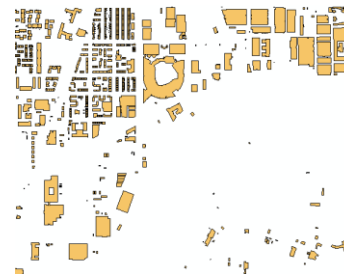


USACE Bathymetry Survey 2012

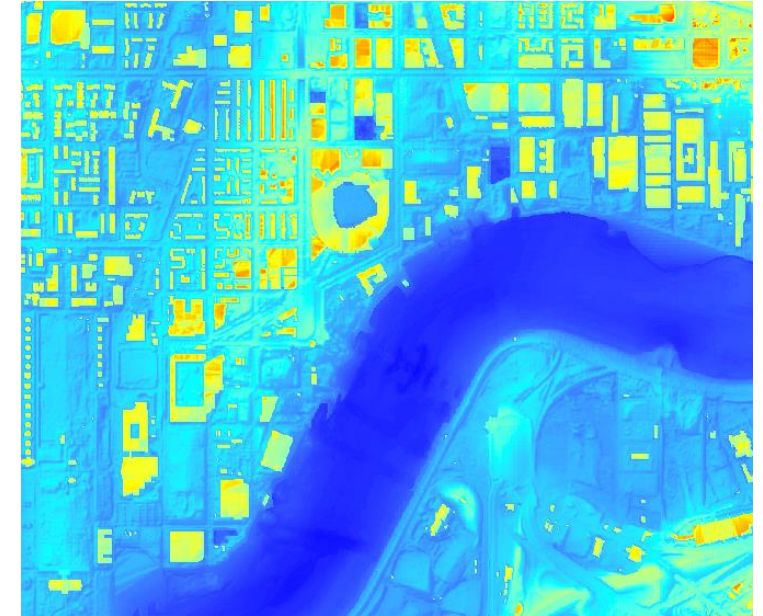
***Digital Elevation Model (DEM)
development multi-step transparent
process***



Combined LiDAR and Bathymetry DEM



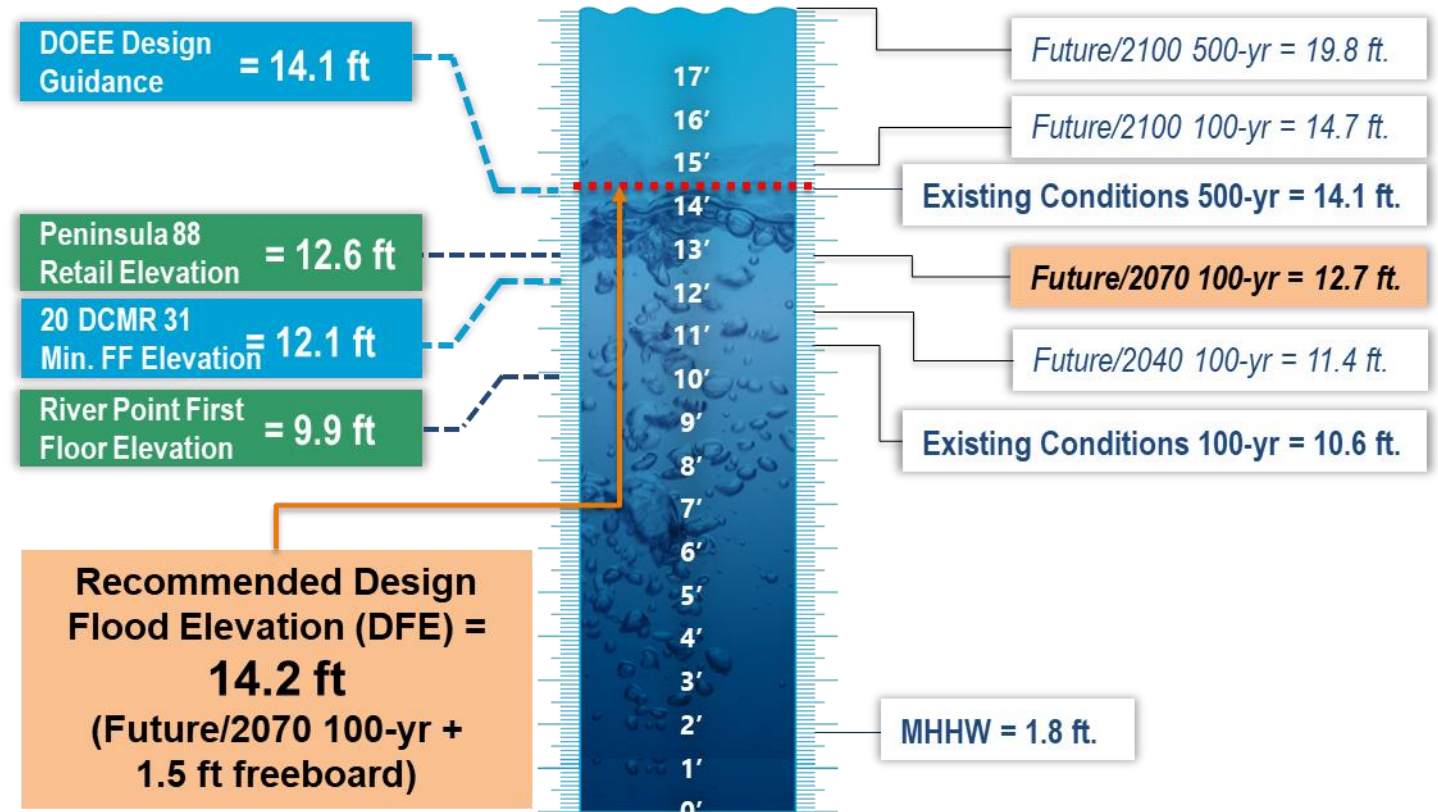
Building Footprints



Combined DEM
[Buildings at 50 ft above ground surface]

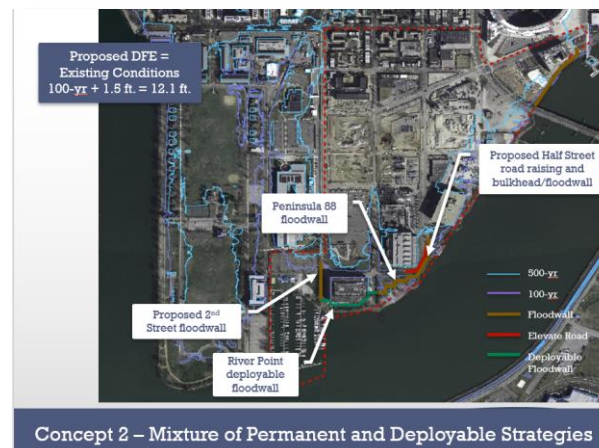
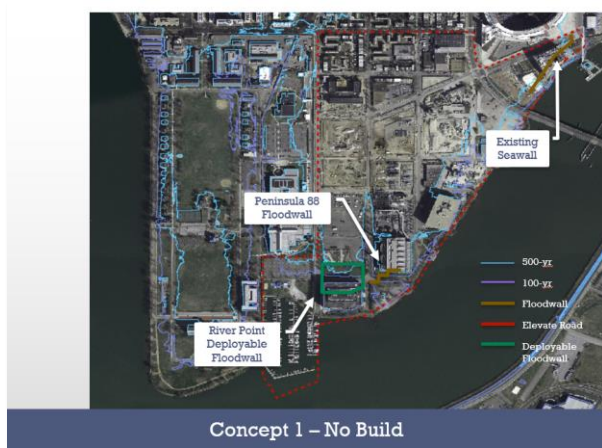
Definition of Design Flood Elevation critical in the process: level of protection and level of investment are correlated

- Based on multiple scenarios and level of exposure
- Informed by vulnerability
- Informed by existing codes and standards
- Informed by overall future conditions under climate change



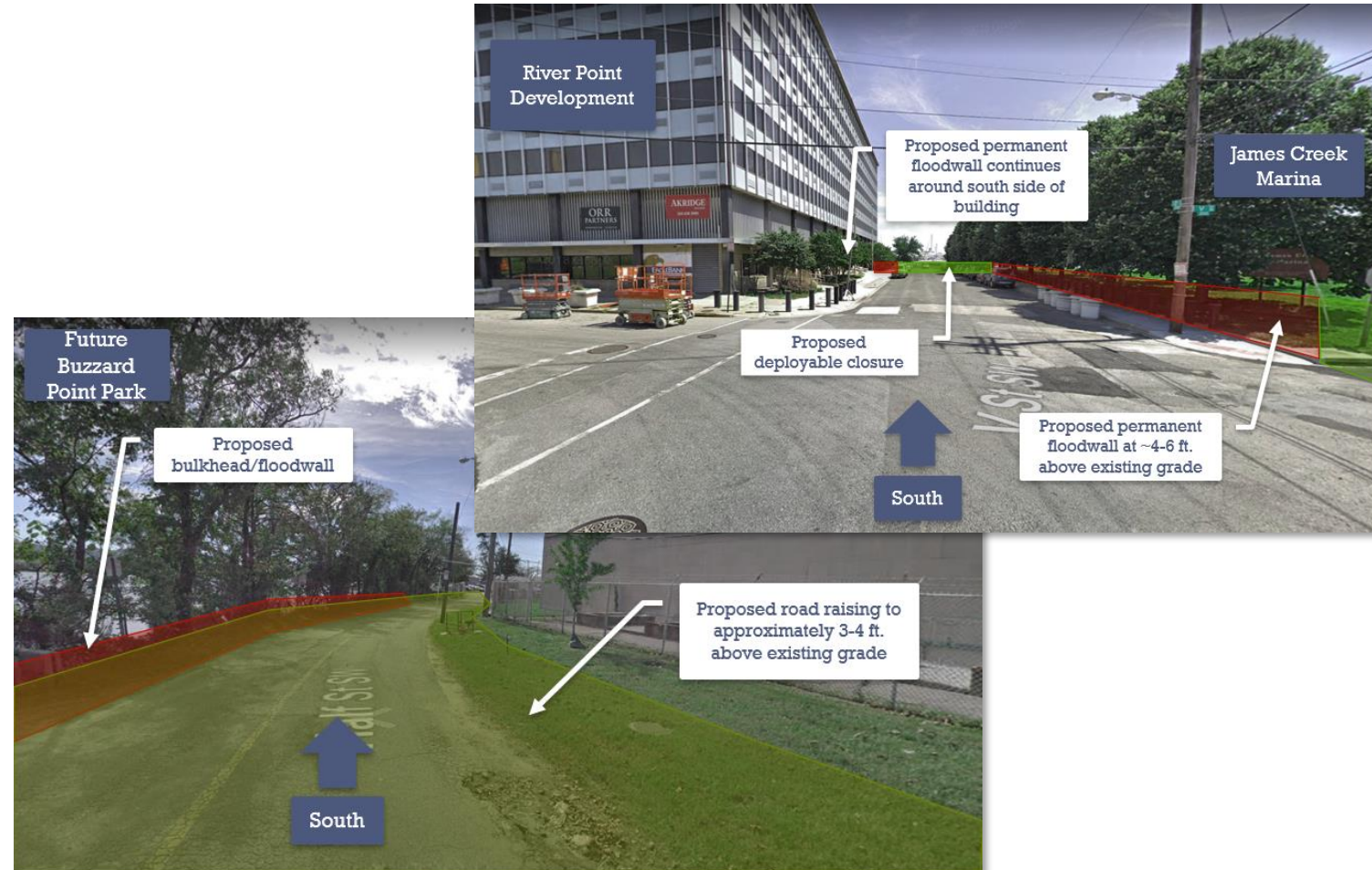
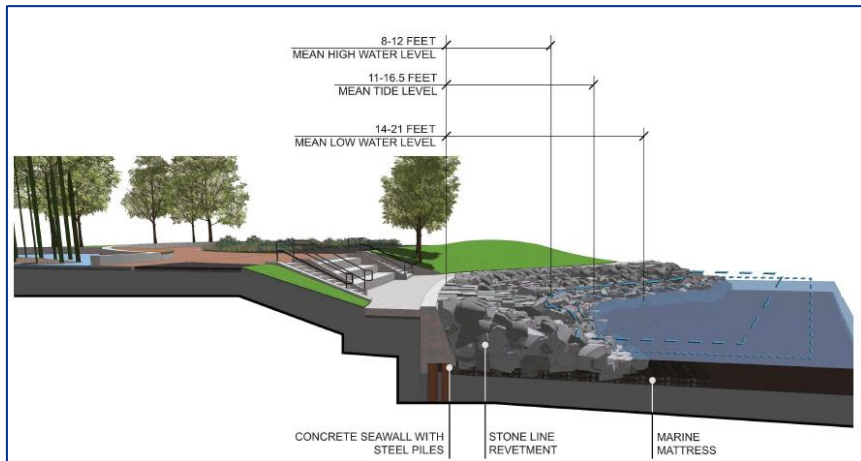
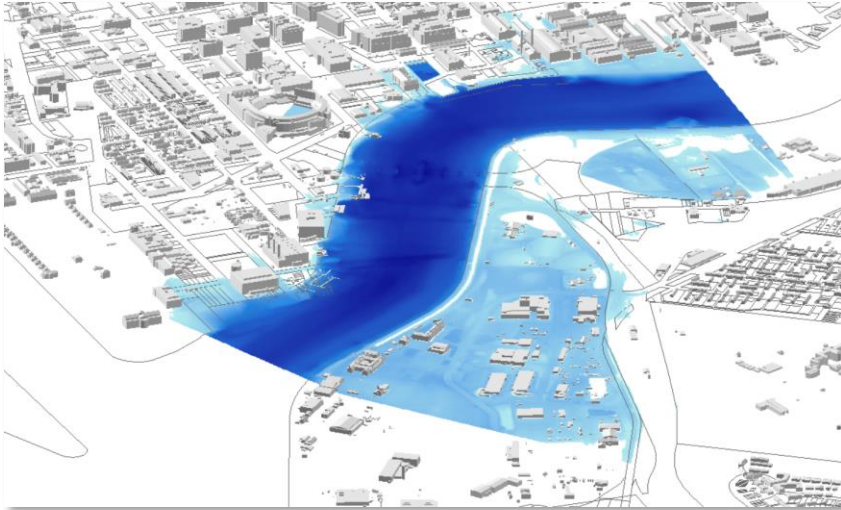
All values are in feet NAVD88

Multiple concepts characterized in terms of multiple criteria



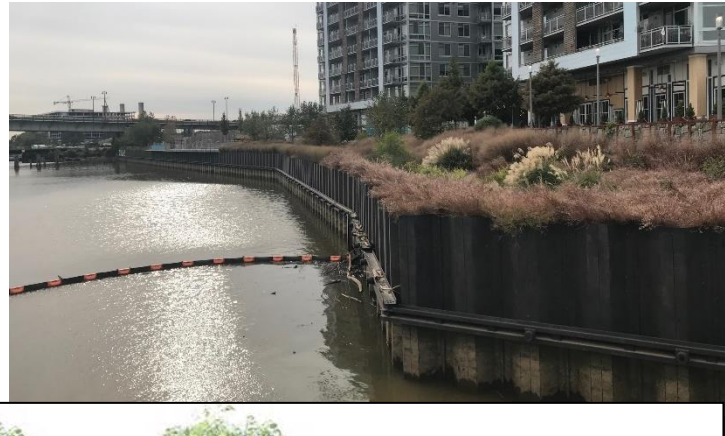
Category and Criteria	Weight	Max Points
Performance		
1. Effectiveness based on selected flood event	25%	25
2. Ease of operation and maintenance	10%	10
3. Inspection needs	5%	5
Constructability		
4. Complexity of construction	10%	10
5. Schedule duration	5%	5
6. Conflicts with existing drainage and utility infrastructure	5%	5
Implementation		
7. Complexity of Agency Approvals	5%	5
Community Compatibility		
8. Compatibility with Buzzard Point Vision Framework	20%	20
9. Compatibility with Anacostia Waterfront Framework	5%	5
10. Impacts to existing or approved land use	10%	10

Key Insight: Renderings of flood conditions and proposed concepts are critical in urban environments with multiple stakeholders



Key Insight: existing and planned mitigation measures are critical to build upon and some of them will fall beyond your jurisdiction

- Can we count on plans from other agencies and parties?
- Can we align with their schedules?
- Can we rely on structures designed, built, maintained and operated by others, including private parties?
- Can they rely on solutions?



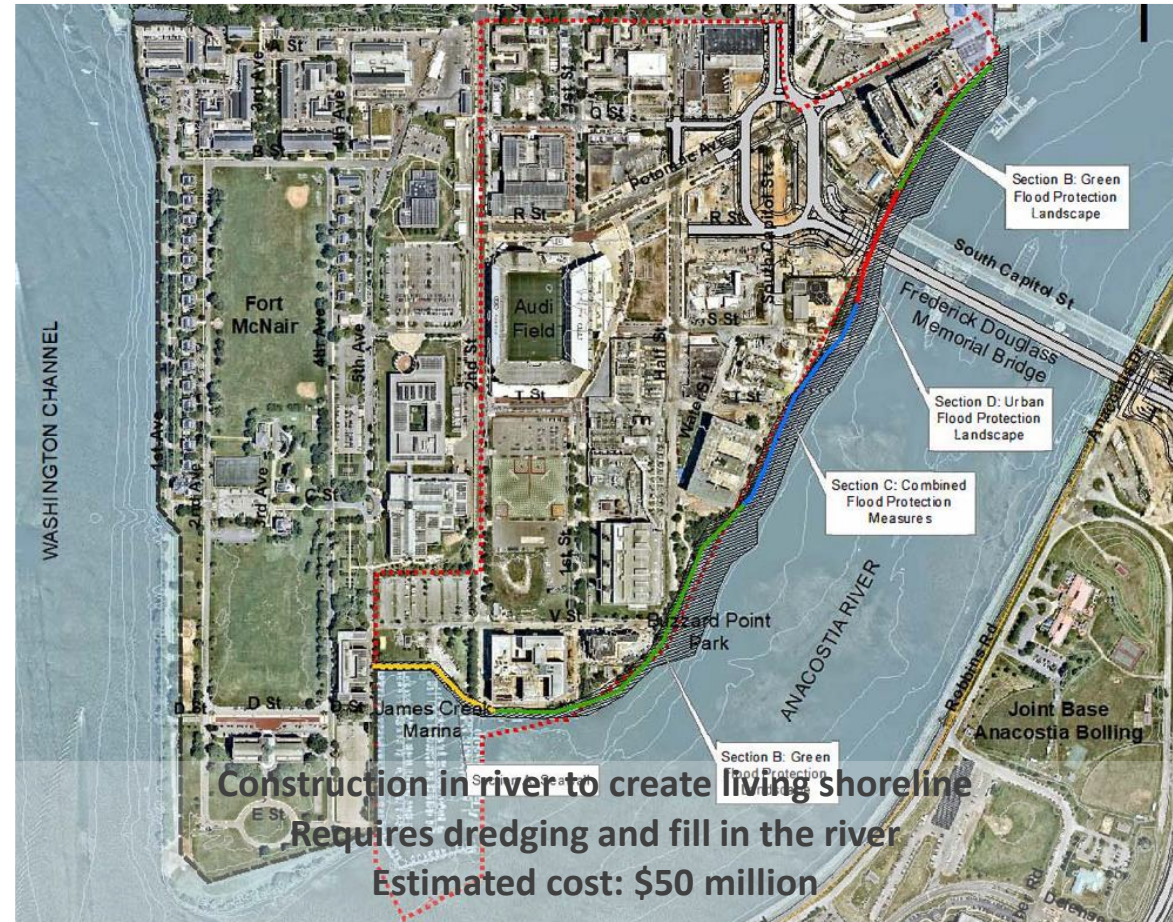
August 9, 2018 Revisions to 1900 Half Street Zoning Submittal



2018 Revisions to Peninsula 88 Zoning Submittal

Nature-Based concept selected will include a living shoreline in combination with other typologies as necessary

- Further definition of technical details
- Feasibility of specific typologies for different reaches in the shoreline
- Environmental documentation
- Funding
- Additional agency engagement



Questions & Answers

***Riverine Flood Resilience in an Urban Environment –
Buzzard Point Floodplain Feasibility Study
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Common Process in Risk and Vulnerability Assessments



- Step 1 is not trivial and it sets the path for the rest of the project
- The framework responds to the drivers
- Buy in from project team (from staff up to “C-suite”) and elected officials is critical
- Forecasts and state of science continuously evolve

Poll

- Status of your own organization risk and resilience assessments

Quantifying Vulnerability and Risk: Case studies in Resilience

Open Discussion

AMONTario Climate Change & Asset Management Conference

March 23, 2021