

## Consequence of Failure Guide

\*\* For illustrative purposes only. Must be calibrated to each organization

Category	1 (Negligible)	2 (Low)	3 (Moderate)	4 (Severe)	5 (Catastrophic)
<b>Strategic</b> (measures can be added and scaled to Municipality)	No affect on Community well-being and Organization's Strategic Goals.	Negligible impact on Community well-being and Organization's Strategic Goals.	Moderate impact on Community well-being and Organization's Strategic Goals.	Significant impact on Community well-being and Organization's Strategic Goals.	Major impact on Community well-being and Organization's Strategic Goals.
<b>Corporate Image</b>	No media exposure	Minor local media exposure	Moderate local media exposure lasting for several days	Intense local media exposure lasting several weeks and/or provincial exposure	Significant national exposure lasting several days or weeks.
<b>Environmental</b> (dollars can be added and scaled to Municipality)	Very negligible impact. Reversible within 1 week	Material damage of local importance. Minor, short-term (within 6 months) very isolated damage to the environment	Significant short term (less than 1 year) local damage to the environment	Significant long - term (greater than 1 year) widespread damage to the environment. GTA importance.	Major long - term (greater than 5 years) or permanent widespread damage to the environment. Some provincial importance
<b>Health and Safety</b>	No obvious potential for injury or affects to health	Minor medical attention may be required	Potential for minor injury or affects to health of an individual. Full recovery is expected.	Hospitalization of some individuals may be required for a short period of time	Emergency and / or long term hospitalization required for one or more individuals
<b>Third Party Losses/Damages</b> (dollars must be scaled to Municipality)	Incur liabilities of less than \$10,000	Incur liabilities of \$10,000 - \$50,000	Incur liabilities of \$50,000 - \$250,000	Incur liabilities of \$250,000 - \$500,000	Incur liabilities of greater than \$500,000
<b>Operational</b> (measures can be added and scaled to Municipality)	Small number of customers experiencing service disruption  No impact or reduced quality of service or service loss for few residents	Service disruption at a localized level  Reduced quality of service or service loss for critical users for less than an hour	Significant localized service disruption  Service loss or major quality of service concern for critical users	Major service disruption  Major service loss (less than a day and not able to maintain fire supply)	Very major, widespread service disruption  Disastrous service loss (for more than a day)
<b>Financial Impact</b> (dollars must be scaled to Municipality)	Less than \$5,000	\$5,000 - \$100,000	\$100,000 - \$250,000	\$250,000 - \$1M	Restoration is impossible or greater than \$1M